# **Lingua**Skin Case Study

# **Estnet**Website Content



The ESTnet is the network for the electronic and software technologies industry in Wales. It provides a collaborative environment in which

people and organisations working with these enabling technologies can create strong business relationships, exchange knowledge and share ideas.

The ESTnet is the voice of the industry for the industry in Wales and aims to help its members grow their businesses through trade and collaboration.

#### The need for a multilingual website

The ESTnet is based in Wales but its members trade internationally already, or have the potential to.

Its website is its shop window to the world. It needs to position the technology industry in Wales as innovative, dynamic and authentic.

Showing a commitment to multi-lingualism, particularly the Welsh language initially, shows that the organisation is representative of its members and outward looking.

The ESTnet chose to test **Lingua**Skin using the Welsh language. As an organisation based in Wales it recognised that its members are increasingly doing business in Welsh, for example developing bilingual websites for their clients

From a global perspective, many electronics companies are owned outside the United Kingdom. Trade exhibitions are held in other countries, such as the Electronica show in Munich, or the Mobile World Congress in Barcelona. Having a multilingual website could increase exposure for ESTnet members.

<sup>6</sup>On average 20% of our monthly web visitors are from overseas. We also provide information on international trade. It is therefore important to have the potential to translate sections of our website easily and cost effectively. <sup>99</sup>

## Why LinguaSkin?

**Lingua**Skin may disrupt or corrupt its existing website. The financial risk was minimal, and any disruption fears were allayed by implementing the system on a development site until ESTnet was happy to launch. Above all, the organisation was convinced of the ability to make its website not just bilingual, but available in other languages easily and cheaply.

### **Quick to implement**

As in all cases, LinguaSkin was implemented according to PRINCE2 methodology. Once the ESTnet decided to go ahead, the project and plans were defined in a Project Initiation Document and a configuration site was built using **Lingua**Skin as a reverse proxy. All the technical aspects of the project were handled by Interceptor Solutions and the web developer.

I didn't need to get involved in the technical aspects, **Lingua**Skin took care of everything working with our web team.

Implementation was straightforward, although it had to be measured to accommodate ESTnet's resources. Once ready, configuration was performed in a week before being handed over to ESTnet to translate the content.

# **Easy to use**

The ESTnet was able to use the Management Centre to review and edit content. Staff also received training in how to add new pages/content and apply translations to them.

#### **Cost-effective**

Prior to giving the **Lingua**Skin implementation the go ahead, the ESTnet enquired about making its website bilingual. This was not an insignificant amount but would have been considerably less if the website had originally been developed as a bilingual site. In comparison, the cost of implementing **Lingua**Skin was minimal.

The only ongoing cost is for the annual license fee which includes maintenance and support.

#### **Key Points**

- Capability ability to have a multilingual site with minimal effort
- Risk minimal disruption to existing website
- Quick straight forward and rapid implementation
- Flexibility easy to add further languages for selected areas/content
- Cost cost effective to implement and small ongoing operational costs compared to the use of multilingual CMS capabilities
- **Innovative** natural fit for an organisation based on innovation and support

#### **Technical Details**

Deployment:	Integrated with web server
Web Server:	Microsoft IIS 7.0
CMS:	Umbraco
Content types:	HTML, CSS
Languages:	EN, CY (& other)
Num matches:	1867

